

FREQUENTLY ASKED QUESTIONS FOR EMISSION INVENTORY AND TOXIC POLLUTANT ANNUAL INVOICES

1) Can I pay by Credit Card?

- Yes, LDEQ does accept credit cards and other electronic forms of payment.
 - a. Credit Cards – Go to <http://www.deq.louisiana.gov/epay>, and enter your payment information. The system accepts payment from American Express, Discover, and Master Card. When paying by credit card, a 2.25% service charge will be added to the total payment. This service charge is a fee charged by the vendor providing this service.
 - Partial Payment of Invoices cannot be made using this method of payment.
 - Applicable Late Fees will be automatically assessed using this method of payment
 - b. E-Check – Go to <http://www.deq.louisiana.gov/epay>, and enter your payment information. There is a \$1.95 service charge added to the total payment. This service charge is a fee charged by the vendor providing this service.
 - Partial Payment of Invoices cannot be made using this method of payment.
 - Applicable Late Fees will be automatically assessed using this method of payment.
 - c. Electronic Fund Transfers are available by contacting Monette Cleveland with LDEQ Financial Services at (225) 219-3863

2) What is this Invoice for?

- This invoice is for the EIS & TEDI Fees per LAC 33:III.919.F and LAC 33:III.5101.
- These fees are based on emissions reported to the LDEQ on the 2007 Emissions Certification Statement.

3) What reporting period does this invoice cover?

- The 2007 calendar year's reported emissions inventory data.

4) Emission Tons are rounded to the nearest whole Ton.

5) This facility has been shut down/closed/demolished/destroyed.

- These fees are based on emissions reported to the LDEQ on the 2007 Emissions Certification Statement. Fees are based on amounts reported. The fees are owed as indicated.

6) We no longer own or operate this facility.

- These fees are based on emissions reported to the LDEQ on the 2007 Emissions Certification Statement. Please note when ownership changed. Fees should reflect reported emissions for the portion of year the facility was owned. The fees are owed as indicated.

7) The mailing address used by the DEQ to mail this invoice is incorrect.

- Please indicate the correct address on the remittance ticket and submit it with your payment.

8) The emissions reported are incorrect.

- You have 30 days from the date on the invoice to make corrections to your reported Emissions Inventory. Please contact the Data Collection and Evaluation Group to discuss these issues:
Jackie Heber 225-219-3503 Jackie.Heber@la.gov
Shelita Williams 225-219-3486 Shelita.Williams@la.gov

9) For Invoicing Questions please contact the Financial Services Division

- Elizabeth Dequeant 225-219-3863 Elizabeth.Dequeant@la.gov